Mended Hearts and Mended Little Hearts Web Privacy Policy

Mended Hearts and Mended Little Hearts takes your privacy very seriously. Please see the information below regarding how we protect you and your information.

About Your Privacy

Your privacy is important to us. The following explains our online information practices and the choices you can make about the way we collect and use your information.

Should you have a question relating to our privacy policy and practices — or wish to review or correct any personal information we may have on file for you — please contact us by:

Email: info@mendedhearts.org

Phone: 1-888-HEART-99

Mail: Mended Hearts

1500 Dawson Road

Albany, GA 31707

What information do we collect? How do we use it?

When you enter a transaction with us (for example, registering for an event, buying a product, applying for membership, updating your information on file, or seeking information), we may need to know specific information to process your request.

Our site's forms may require you to give us contact information (like your name, e-mail and address). We may use the contact information from these registration and survey forms to send you information about other programs or events of Mended Hearts and Mended Little Hearts. You can opt-out of receiving future communications. See the choice/opt-out section below.

When you order products or services from our site, we need to know your name, e-mail address, mailing address, credit card number, and expiration date. This allows us to process and fulfill your order and to notify you of your order status. For more details, see the section below about online security.

We may use the information we collect to notify you about important changes to the site, new services or features offered by Mended Hearts and Mended Little Hearts, and special offers and information we
think you will find valuable. If you would rather not receive this information, please contact us through one of the channels identified in the choice/opt-out section.

We also collect anonymous, non-identifiable information about visitors. When you visit our site, our server automatically records your domain (service provider), operating system and web browser type/version as well as the time and date of your visit on a page. Information automatically recorded by our server is used only for statistical purposes so that we can manage our site and better serve our visitors. Our server does not and cannot record identifiable information such as your e-mail address.

Cookies

"Cookies" are small pieces of information that are stored by your browser on your computer's hard drive. Our cookies do not contain any personally identifying information. Most web browsers automatically accept cookies, but you can usually adjust your browser to prevent them. This could limit your ability to use certain features on our site, however.

Our site uses cookies to uniquely identify users’ machines so that we can monitor site usage, traffic and trends. Cookies also may be used for features such as keeping track of the contents of a shopping cart or helping to deliver more personalized content.

Online Security

When you are asked to provide personal, private and/or financial information (such as a credit card number), we use state-of-the-art security to safeguard your data. The secure server software, SSL (secure sockets layer), encrypts or encodes all information you enter before it is sent to us. Furthermore, all the customer transactional data we collect is protected against unauthorized access with the use of digital certificates.

Mended Hearts and Mended Little Hearts does not disclose any information about individuals to third parties.

Choice/Opt-Out

Our site provides users the opportunity to opt-out of receiving communications from Mended Hearts or Mended Little Hearts. To request that you not receive communications, please send an e-mail to info@mendedhearts.org or click the appropriate opt-out or unsubscribe link on our website. Please allow up to 10 business days for your request to be fulfilled.

Questions?

For more information, please contact info@mendedhearts.org

Updated band approved by Mended Hearts Board of Directors on 9/6/2017