The Mended Hearts, Inc.
Resource Center
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Albany, GA 31707

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info@mendedhearts.org
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2020 Annual Report

THE MENDED HEARTS, INC.

A Letter from Our President

As you know, 2020 brought a wave of challenges that no one saw coming. In March, 2020 our accredited visiting program, the cornerstone of our peer support, was halted when we could no longer visit patients and families in person. It quickly became clear, however, that the need for support was even more important than ever.

Thanks to some creative thinking, a little imagination, and new technology allowing us to easily connect virtually, MHI was able to rise to the challenge and revolutionize the way we support patients and families across the lifespan. Thanks to the persistence and dedication of our volunteers, our organization continued to grow in 2020, and we expanded our programs and services. Thus, we entered 2021 able to support, educate, and advocate for patients and families virtually in addition to in-person when we are again able. Now, we can reach patients and families regardless of their geographic location.

In addition, our chapter and group leaders found innovative ways to support patients and families and hold support group meetings--our work did not stop.

We are honored to serve patients who have cardiovascular disease across the lifespan and we are grateful for our volunteers who did not allow a pandemic to stop them from supporting others.

It really is great to be alive...and to help others.

Ron Manriquez

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Our Mission

Our Mission

To inspire hope and improve the quality of life of heart patients and their families through ongoing peer-to-peer support, education, and advocacy ©

Our Vision

To be the premier nationwide resource and peer-to-peer support network for all heart patients and families affected by Heart Disease across the lifespan ©

"I just want to thank you for visiting me and giving me hope at a time when I really needed it. It meant so much to me" - Mended Hearts member

Mended Hearts® & Mended *Little* Hearts® accomplish these important goals through:

Support
Education
Advocacy

Our Values

Our Support Statement

To support heart patients and their families by creating an inclusive and compassionate community through meaningful connections so no one feels alone.©

Our Educational Statement

To empower heart patients and their families by providing relevant education and resources that enable them to make better decisions about their healthcare. ©

Our Advocacy Statement

To energize and engage heart patients and their families through advocacy, enabling them to make informed decisions that improve their quality of life.©

Organization Profile

In 2020, Mended Hearts and Mended *Little* Hearts impacted hundreds of thousands of lives. Here's a snapshot of our organization in 2020

65,462
MEMBERS

Mended Hearts and Mended *Little* Hearts together grew to **65,462** members. Our members are in all **50** states and in **16** countries. We were able to double our membership in 2020.

242
LOCAL CHAPTERS

Mended Hearts and Mended *Little* Hearts supported **365** hospitals and cardiology practices throughout the nation through their **242** local, community-based chapters. We have chapters and groups in **44** states.

277,988
PATIENTS AND FAMILIES REACHED

Through educational programs, accredited visiting programs, and support activities, we ***directly*** supported **277,988** patients and families in 2020. Many more were supported on social media and with educational and support content on our website.

130,739
SOCIAL MEDIA FOLLOWERS

Mended Hearts and Mended *Little* Hearts have **130,739** followers on their national, group and and chapter social media platforms.

Our Programs

SUPPORT

Nothing can replace the peer-to-peer support our volunteers provide both in person and online. Our support programs provide hope, understanding and connection.

ACCREDITED VISITING

Our Accredited Visiting Program is the cornerstone of Mended Hearts. Thousands of trained patients, parents and caregivers visit before and after surgery or diagnoses in the hospital and at home.

EDUCATION

Informed patients and families are empowered patients and families. Mended Hearts and Mended *Little* Hearts' educational programs keep patients and families up-to-date with the latest therapies and innovations.

ADVOCACY

We promote the power of the patient voice through our Patient Advocacy Network and many advocacy initiatives. Trained advocates represent patients and families and teach them how to advocate for themselves in many settings.

Mended Hearts®

From our humble beginnings with four heart patients and their surgeon in 1951, **Mended Hearts** has grown to be the largest peer-to-peer support network in the world. Although 2020 looked a little different, we were able to adjust how we provide support so that no one had to feel alone in their heart journey.

Support Program

55,238 VISITS

1094 ACCREDITED VISITORS

Our **1094** accredited visitors made **55,238** peer visits throughout 2020. From in-person visits to online visits to telephone visits, we are reaching people when and where they need it the most.

365

HOSPITALS AND CARDIOLOGY PRACTICES SERVED

Our chapters and groups served **365** hospitals and practices across the U.S. in 2020, providing support, education, and social connections to their local communities.

Online Discussion Groups

CONNECTIONS IN A HEARTBEAT

In 2020 our Discussion Groups were visited **8736** times by **2936** unique users and **5760** discussions were posted.

524

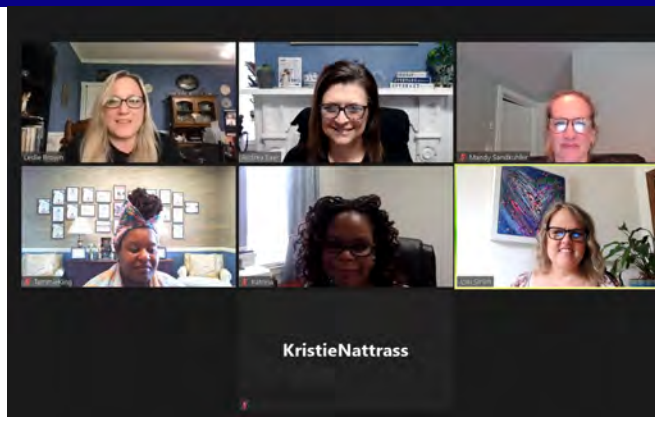
524 VIRTUAL VISITORS

The Mended Hearts, Inc. trained **524** accredited visitors who visited by video chat, phone, email and text in 2020.

"The support I got from this organization gave me hope and let me know I don't have to go it alone on this heart journey." - Mended Hearts member

Mended Hearts®

Year 2020 created a new normal when it came to visiting. In a time when we could not provide support in person, we had to adapt. During the pandemic, The Mended Hearts, Inc. needed to reach patients and caregivers who needed support even more than before; patients and families were isolated, feeling alone and fearful. We had to act quickly in order to transition from in-person, hands-on visiting and support, to the virtual world.



Zoom Support Group Meetings

Mended Hearts and Mended *Little* Hearts chapters and groups hosted **694** Zoom monthly support meetings.

Virtual Visiting Accreditation

The Mended Hearts, Inc. trained **524** virtual visitors to support other patients and their families using zoom.

Facebook Chats

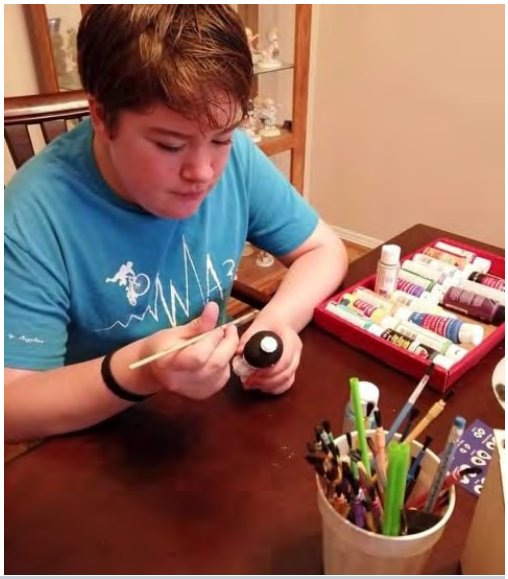
Every week, starting in March, Mended Hearts and Mended *Little* Hearts hosted a weekly Facebook chat to bring others together virtually for support. That's **72** hours and **hundreds** of people supported.

Zoom Art Classes

Mended *Little* Hearts hosted monthly art classes for kids and families on zoom throughout the year.

Zoom Trainings

The Mended Hearts, Inc hosted **27 hours** of Zoom training for members and volunteers to learn how to utilize zoom to support others.



"It was such a hard year, but I was so happy to have a place to go when I needed a friend, the Facebook chats have been invaluable to me. - Mended Hearts member

Mended Hearts®

Education

VIRTUAL EDUCATION

The Mended Hearts, Inc. hosted **39** webinars and produced over **15** videos on a variety of topics to educate and raise awareness of heart disease. These videos can be found on our YouTube channels.

In 2020, 2925 patients and family members attended our educational webinars with an additional 21,600 views of those webinars on YouTube, accounting for 3802 hours of learning.

Advocacy

THE POWER OF THE PATIENT VOICE

MHI focused our 2020 advocacy efforts on access to care. Advocacy initiatives were created to ensure telehealth coverage, patient access to care for COVID-19, and vaccine availability for all.

Other important priorities were positions on step-therapy and copay assistance, as well as testifying to ICER on the access to cholesterol- lowering medications.

As always, our goal is to empower patients and families to use their voice and be an active part of their healthcare team.

Educational Resources

COMMUNITY EDUCATION

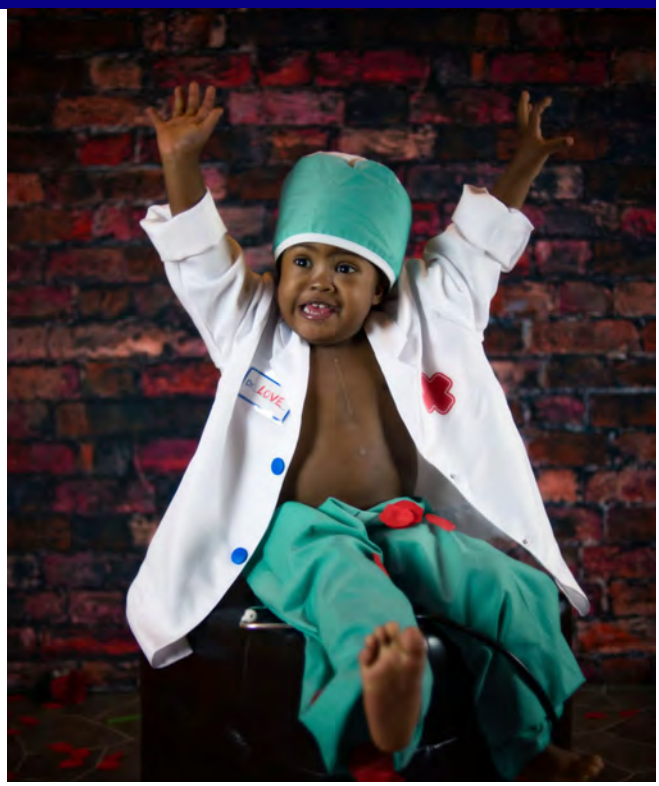
In 2020 the Mended Hearts and Mended *Little* Hearts chapters and groups hosted **492** educational meetings in-person and online.

5 regional conferences were held in 2020, educating another **421** patients and families.

The Mended Hearts, Inc. hosted its first-ever Virtual Leadership Training in August of 2020, providing over **30** hours of education to **123** leaders.

Mended *Little* Hearts

In 2004, the Mended *Little* Hearts program was created to address the unique needs of children with congenital heart defects/disease and their families. Since then, Mended *Little* Hearts has provided patients and families of children with congenital heart disease many services that directly improve their quality of life.



Support

SERVING FAMILIES

Mended *Little* Hearts provides hope and support nationally through parent-matching, its Bravery Bag Program, the Mended *Little* Hearts Angels programs, social media forums, online communities, and locally through its community support groups throughout the nation.

Education

EMPOWERING FAMILIES

Mended *Little* Hearts educational programs include its national CHD Symposium, webinars, educational publications, the Mended *Little* HeartGuide Parent Resource Guide, our blog, and important information shared on social media. Our community groups also have educational programs and events.

Awareness

SPREADING THE WORD

Most people are unaware that congenital heart defects are the most common birth defects and that there are millions of Americans living with them today. Our goal is to change that. Mended *Little* Hearts spreads awareness through its Rock Your Scar campaign, Roar 'N Run Charity Race, Remember Our Hearts campaign, and other activities.

Mended *Little* Hearts

Advocacy

FIGHTING FOR WHAT WE BELIEVE IN

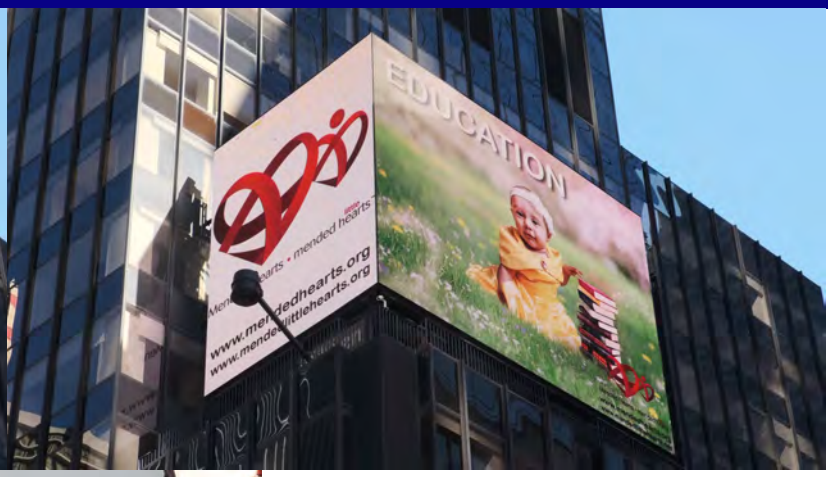
Mended *Little* Hearts advocates for CHD research, new medications and devices, affordable and accessible healthcare for all, and for patient protections. We also teach patients and families to advocate for themselves and others in a variety of settings.

Hospital Programs

HELPING OTHERS

Mended *Little* Hearts works to provide services for families with children in 100 hospitals and clinics around the nation. Serving meals to inpatient families, filling Bravery Chests with toys for children who are going through testing, and stocking food pantries for inpatient families are a few of the services we provide these hospitals. Our signature Bravery Bag Program provides Bravery Bags filled with toiletry, comfort, educational and fun items for families with children in the hospital.

Times Square and NASDAQ



In February, 2020, The Mended Hearts, Inc. was honored to ring the NASDAQ opening bell and was proud to have a marquee ad in Times Square!

2020 Awareness Campaigns

Hidden Risks

Mended Hearts partnered with Bayer to educate and raise awareness about the hidden risks of heart disease. President Ron Manriquez was "painted" into a portrait at the Oculus in New York City.

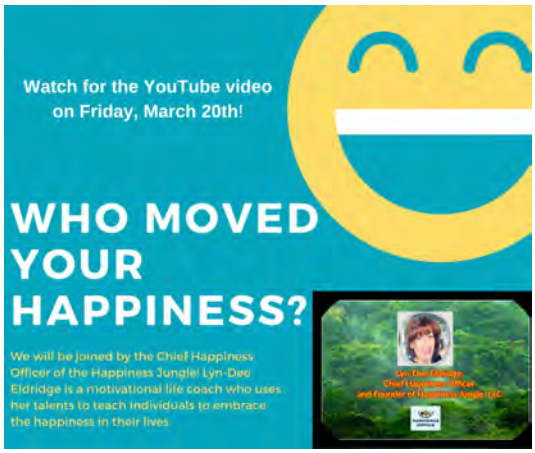
Pace of Mind

Mended Hearts partnered with Medtronic to educate and raise awareness about the leadless pacemaker that is available for some patients.

Listen to your Heart

Mended Hearts partnered with The Alliance for Aging for the fourth year in a row to raise awareness of Heart Valve Disease. This month-long campaign included blog posts, a social media campaign, and in-person events.

Pandemic Response 2020



As the pandemic hit, The Mended Hearts, Inc. immediately began to support individuals through the most difficult times with peer support and emotional support.

One of the most important campaigns during 2020 was our Stay in Care campaign. This campaign was launched from the knowledge that cardiovascular patients were avoiding care. Faced with the COVID-19 pandemic, individuals were not able (or were fearful) of visiting their doctor or hospital. Navigating heart disease and COVID-19 was a challenge, and Mended Hearts was there to support patients and families.

This series, which is still ongoing, focuses on how to stay in care through the pandemic and addresses multiple topics such as when to seek emergency medical attention, how to navigate a procedure during the pandemic, and how hospitals and cardiologists have managed the pandemic.

Pandemic Response 2020

In 2020, The Mended Hearts, Inc. launched **My Heart Visit**, a fully-virtual, peer-support program. This program allows patients and families to be supported even though they can't be in-person. This program includes a hotline, our Heartline, so patients and families can call and get support from a trained visitor. Patients and families can also schedule a telephone or video chat visit with an accredited visitor and receive support via text and email. This unique program has its own website and app. Our staff and volunteers created, trained, and launched this brand new program within months of the start of the pandemic.
With the support of our corporate sponsors, The Mended Hearts, Inc. also was able to purchase **500** iPads to deploy across the nation to allow for virtual connections for inpatient patients and families. The beauty of this program is that even long after COVID-19, the Mended Hearts, Inc. will still be able to provide our services virtually, to anyone!

1080

My Heart Visit Volunteer Hours

152

iPads deployed

Honoring our Volunteers

2020 Volunteer of the Year
Denise Duch Widzgowski
Chapter #206
Palm Beach County, Florida

2020 President's Cup Award
Mended *Little* Hearts of Oklahoma

2020 Hospital of the Year
Wellstar Cardiac Network
Marietta, GA

The Mended Hearts, Inc. awarded over 90 awards to national, regional and local volunteers who have made our mission possible.

National Award Winners for 2020

MHI Corporate Award: AstraZeneca, PLC
Tita Hutchins Award: Cardiac Neurodevelopmental Outcome Collaborative
Mary M. Amato Student Education Award: Ka Chue Yang, Sacramento, CA
Sydney & Helen Shuman Nurse of the Year: Mary Lou Hollingshead, Wake, VA
MHI Internet Visitor Excellence Award: Lisa Gruccio, MH Chapter #161 Hollywood, FL
MHI Accredited Visitor Excellence Award: Amanda Dawn Inay, MLH of Ft. Worth, TX
MHI Visiting Chair Excellence Award: Tom Southwell, MH Chapter #107 Evansville, IN
MHI Newsletter of the Year: MH Chapter #380 Boise, ID, Bruce Parks, Editor

Mended Hearts Program Reach 2020

Mended Hearts understands how important it is to reach patients and families where they are and when they need support. From diagnosis through recovery, Mended Hearts and Mended *Little* Hearts are there.

48,260
TOTAL VISITS BY MENDED HEARTS

5,134
CONNECTIONS IN A HEARTBEAT MEMBERS

9704
TELEPHONE VISITS

60,000+
HEARTBEAT MAGAZINES

21,840
SOCIAL MEDIA FOLLOWERS

71,000+
HEARTGUIDES DISTRIBUTED

1322
LOCAL CHAPTER EVENTS AND MEETINGS

1193
LOCAL CHAPTER/GROUP VOLUNTEER LEADERS

2,910
HEART PILLOWS DISTRIBUTED

123
LEADERS TRAINED

Mended *Little* Hearts Program Reach 2020

3,900
BRAVERY BAGS

6,978
TOTAL VISITS BY MENDED *LITTLE* HEARTS

1.4 million
FEBRUARY 2020
NATIONAL FACEBOOK REACH

201,309
ROCK YOUR SCAR VOTERS

75
PARENT MATCHES

3667
LITTLE HEARTGUIDE LITES DISTRIBUTED

108,899
SOCIAL MEDIA FOLLOWERS

1190
ROCK YOUR SCAR PHOTOS 2020

52
ANGEL BOXES

603
STUFFED "STITCH THE LION"DONATED

233
ROAR N RUN VIRTUAL RACE PARTICIPANTS

834
COMMUNITY EVENTS

Supporting the Mission

Supporting the mission is not about one person--it's about the thousands of people who give time, money, and talent throughout the year to help support our mission. These individuals are in local communities throughout the nation. We could not do what we do without the generosity of our donors.

$491,000*

IN-KIND DONATIONS

In-kind donations are vital to our programs and help provide items and services for our Bravery Bag program, events, conferences and to fill other needs. While in-kind donations can be hard to capture with a dollar amount, they are invaluable to us as an organization.

*Approximate calculation

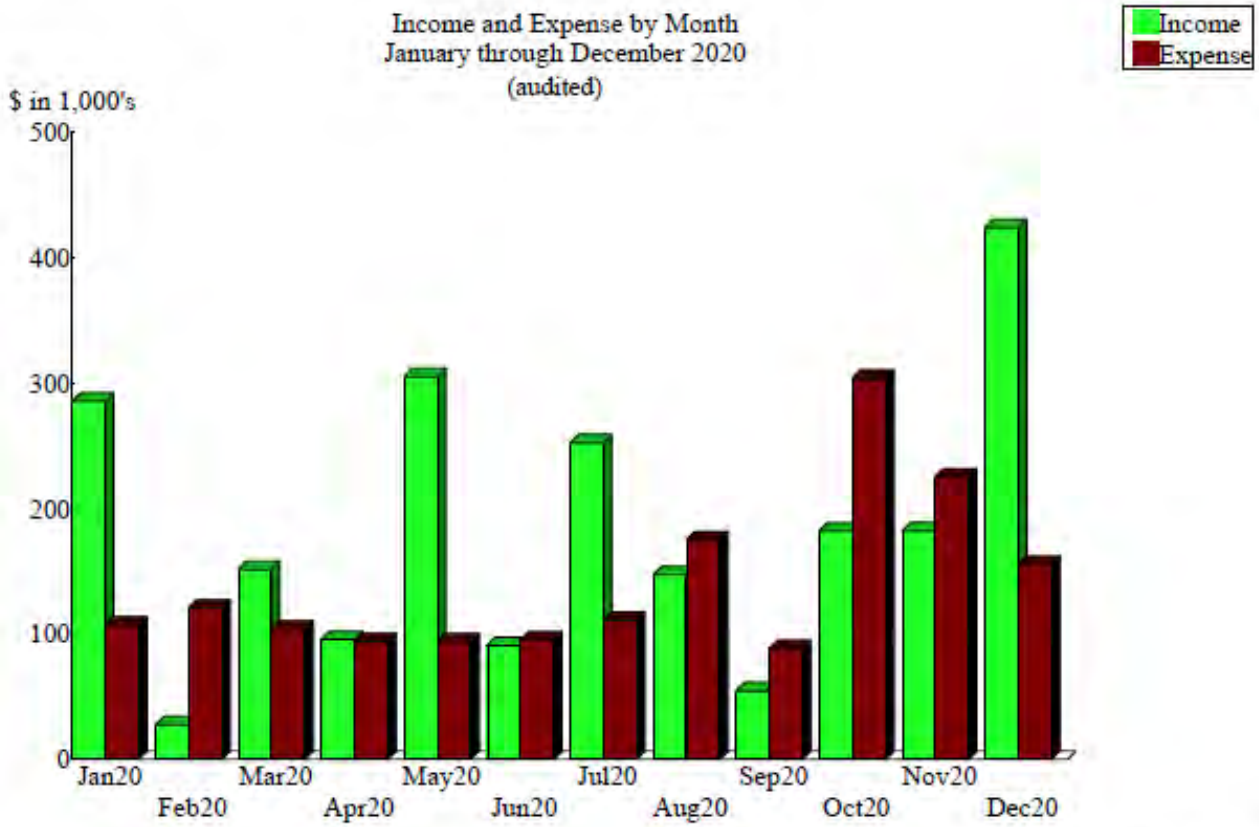
Giving is not just about making a donation. It is about making a difference.
- Kathy Calvin

$1.2 M

CHAPTER FINANCES

In addition to the organization's financial report, chapters and groups maintain their own budgets and accounting to support their local programs. This number represents the fundraising efforts of our local groups and chapters.

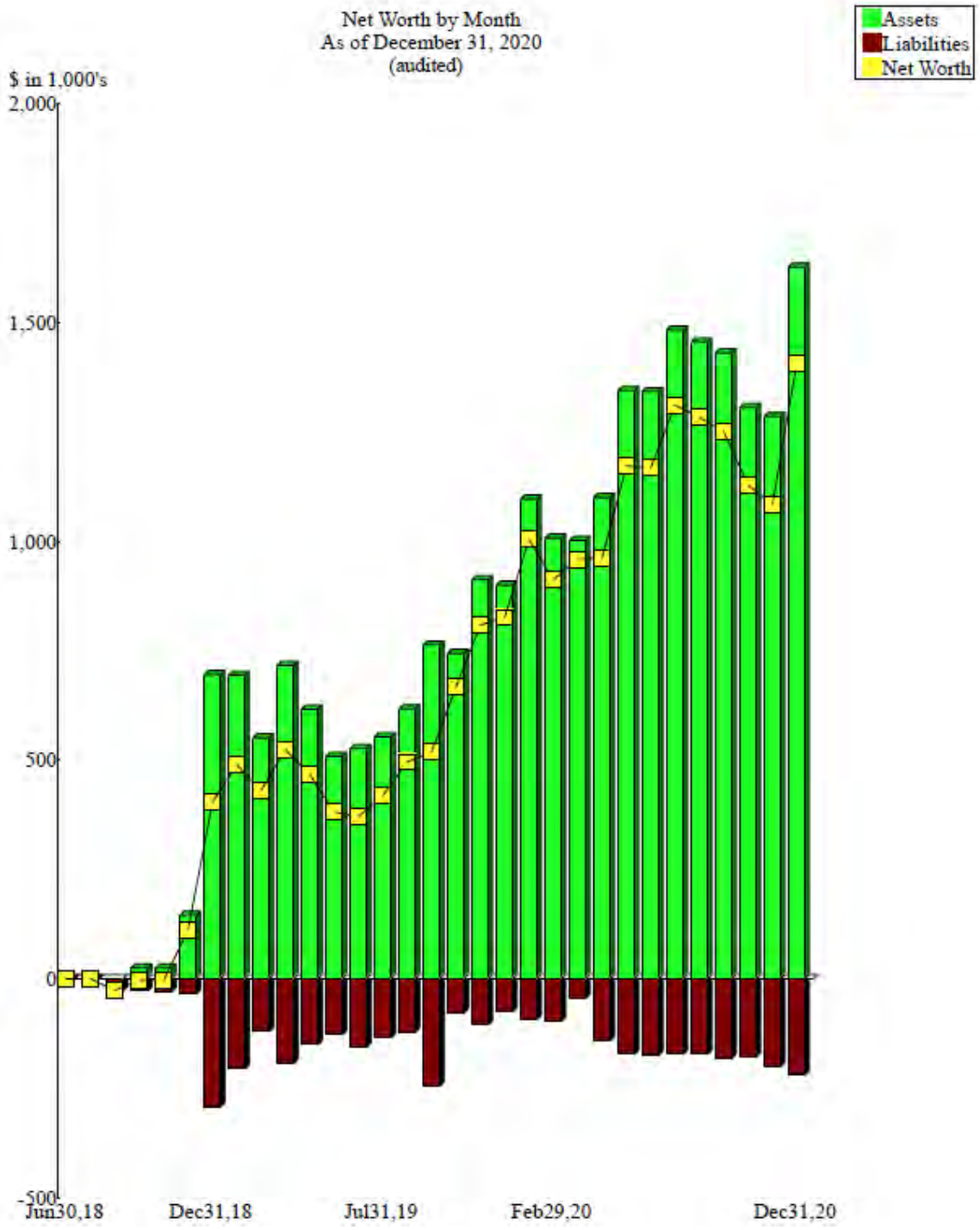
Financial Information
(audited)



Expense Summary
January through December 2020

61000	SALARIES + EARNINGS	23.67%
75000	PROFESSIONAL FEES	22.94
68150	HeartBeat Print	11.60
65000	TELEPHONE-NATIONAL OFFICE	8.34
63000	EMPLOYEE BENEFITS	5.46
67000	SERVICE/MAINTENANCE	5.26
61300	Computers	3.95
64000	Office	3.70
68300	Travel and Meetings	3.68
50000	Cost of Goods Sold	2.40
Other		9.01
Total		$1,633,233.05

Financial Information
(audited)



Financial Information
(audited)

THE MENDED HEARTS, INC.
FORM 990 STATEMENT OF FUNCTIONAL EXPENSES
FOR THE YEAR ENDED DECEMBER 31, 2020
(audited)

	Programs Education	Conferences	Management General	Fundraising	Totals
Salaries and wages	$340,988.50	$10,013.35	$23,558.91	$38,132.68	$412,693.44
Payroll taxes	$29,218.91	$802.58	$0.00	$3,056.38	$33,077.87
Employee benefits	$80,639.71	$2,215.00	$0.00	$8,435.14	$91,289.85
Legal	$0.00	$0.00	$111,888.00	$0.00	$111,888.00
Accounting	$0.00	$0.00	$15,500.00	$0.00	$15,500.00
Advertising	$18,644.00	$0.00	$0.00	$0.00	$18,644.00
Other Professional Services	$54,060.95	$0.00	$24,167.29	$0.00	$78,228.24
Office expenses	$0.00	$0.00	$43,150.50	$0.00	$43,150.50
Telephone	$131,207.60	$0.00	$8,327.40	$0.00	$139,535.00
Printing	$202,411.00	$0.00	$0.00	$0.00	$202,411.00
Postage and shipping	$18,712.23	$6.37	$3,582.33	$0.00	$22,300.93
Occupancy	$64,785.19	$1,875.46	$10,649.10	$0.00	$77,309.75
Database maintand software	$212,983.44	$0.00	$8,208.03	$0.00	$221,191.47
Travel, conferences & meetings	-$2,601.00	$61,528.00	$0.00	$0.00	$58,927.00
Other	$6,233.62	$0.00	$17,792.38	$0.00	$24,026.00
Depreciation and amortization	$0.00	$0.00	$0.00	$0.00	$0.00
Insurance	$10,336.76	$0.00	$1,651.24	$0.00	$11,988.00
State registrations	$4,944.00	$0.00	$0.00	$0.00	$4,944.00
Distribution of Ipads	$66,128.00	$0.00	$0.00	$0.00	$66,128.00
Total expenses	**$1,238,692.91**	**$76,440.76**	**$268,475.18**	**$49,624.20**	**$1,633,233.05**

Financial Information
(audited)

The Mended Hearts, Inc
Balance Sheet
As of December 31, 2020

(audited)

	Dec 31, 20	
ASSETS		
Current Assets		
Checking/Savings		
1000 · Bank Accounts-Aggregated		
1001 · SB&T Opearting-Unrestricted2809	57,729.37	
1002 · Comerica Operating 2539	60,881.85	
1003 · SB&T Restricted 2817	224,856.94	
1005 · SB&T Payroll 2825	1,811.71	
1009 · SB&T Escrow 9300		
1009-01 · ESCROW-Disbanded Chapters	24,432.06	
1009-02 · ESCROW-433-ST. SIMONS	1,216.15	
1009-04 · ESCROW-MLH-Binghamton	248.01	
1009-05 · ESCROW-MLH-COASTAL, VA	370.00	
Total 1009 · SB&T Escrow 9300		26,266.22
1010 · SB&T Grants-AUDITABLE-4076		45,000.00
2-1000 · MLH Banks		
2-1001 · SB&T MLH Operating 9292	7,617.03	
Total 2-1000 · MLH Banks		7,617.03
1013 · IMPREST ACCOUNTS		
1013-04 · IMPREST-RD-CENTRAL-4183	824.83	
1013-02 · IMPREST-RD-MID-ATLANTIC-4159	2,114.93	
1013-07 · IMPREST-RD-MIDWEST-8359	100.00	
1013-01 · IMPREST-RD-NORTHEAST-4167	1,494.06	
1013-08 · IMPREST-RD-ROCKY MTN-8367	100.00	
1013-03 · IMPREST-RD-SOUTHERN-4175	1,021.16	
1013-06 · IMPREST-RD-SOUTHWEST-8342	100.00	
1013-05 · IMPREST-RD-WESTERN-4209	5,447.81	
1013-20 · IMPREST-MLH-VP-9938	1,865.38	
1013-22 · IMPREST-MLH-RD-MIDATLANTIC-8383	100.00	
1013-24 · IMPREST-MLH-RD-NORTHEAST-8458	100.00	
1013-26 · IMPREST-MLH-RD-SOUTHRN-5510	100.00	
1013-27 · IMPREST-MLH-RD-SOUTHWEST-8375	100.00	
1013-28 · IMPREST-MLH-RD-WESTERN-5502	100.00	
Total 1013 · IMPREST ACCOUNTS		13,568.17
1020 · MH CHAPTER BANK ACCOUNTS		
1020-01 · 056-MORRISTOWN, NJ-8490-SYNOVUS	13,478.06	
Total 1020 · MH CHAPTER BANK ACCOUNTS		13,478.06
1030 · MLH GROUP BANK ACCOUNTS		
1030-01 · MLH-AMARILLO, TX-4381-SYNOVUS	13,849.57	
1030-04 · MLH-BAY AREA, CA-3615-SYNOVUS	100.00	
1030-02 · MLH-DALLAS, TX-4225-SYNOVUS	20,207.00	
1030-03 · MLH-FORT WORTH, TX-4217-SYNOVUS	2,731.91	
1030-06 · MLH-VA-(CENTRAL)-8334-SYNOVUS	100.00	
Total 1030 · MLH GROUP BANK ACCOUNTS		36,988.48
Total 1000 · Bank Accounts-Aggregated		488,197.83
Total Checking/Savings		488,197.83
Accounts Receivable		
11000 · Accounts Receivable		6,334.90
Total Accounts Receivable		6,334.90
Other Current Assets		
12000 · Undeposited Funds		-8.96
12100 · Inventory Asset		172,137.98
12120 · TR Price Forfeiture Account		-31.22
12150 · Computers and Printers		33,884.90

Financial Information (audited)

The Mended Hearts, Inc
Balance Sheet
As of December 31, 2020

	Dec 31, 20	
15000 · Investments		
15002 · SB&T Savings-6199	204,106.23	
15003 · Chase Unrestricted-5772	3,768.78	
15004 · Chase Savings-8161	31,404.64	
15005 · BNY Mellon Harken Award-1072	16,725.02	
15006 · BNY Mellon-MM-5438	12,355.36	
15007 · BNY Mellon Life Membership-8608	763.05	
15008 · Vanguard-5014	42,071.46	
Total 15000 · Investments		311,194.54
Total Other Current Assets		517,177.24
Total Current Assets		1,011,709.97
Fixed Assets		
15010 · Fixed Assets		
15011 · Accum Depr Leasehold Improvment	-4,194.64	
15012 · Furniture and Equipment	98,707.40	
15013 · Leasehold Improvements	13,499.74	
Total 15010 · Fixed Assets		108,012.50
Total Fixed Assets		108,012.50
TOTAL ASSETS		1,119,722.47
LIABILITIES & EQUITY		
Liabilities		
Current Liabilities		
Accounts Payable		
20000 · Accounts Payable		25.00
Total Accounts Payable		25.00
Other Current Liabilities		
2020 · MH CHAPTER-BANKING TRANSACTIONS		
2020-01 · 056-MORRISTOWN, NJ-8490	13,478.06	
Total 2020 · MH CHAPTER-BANKING TRANSACTIONS		13,478.06
2030 · MLH GROUP-BANKING TRANSACTIONS		
2030-01 · MLH-AMARILLO, TX-4381	13,849.57	
2030-04 · MLH-BAY AREA, CA-3615	100.00	
2030-02 · MLH-DALLAS, TX-4225	20,207.00	
2030-03 · MLH-FORT WORTH, TX-4217	2,731.91	
2030-06 · MLH-VA-(CENTRAL)-8334	100.00	
Total 2030 · MLH GROUP-BANKING TRANSACTIONS		36,988.48
22100 · EMPLOYEE BENEFITS LIABILITIES		
22102 · Health Insurance Payable	12,960.96	
22103 · Dental Insurance Payable	-596.86	
22104 · Life InsurancePayable	-71.59	
22105 · Vision Insurance Payable	414.44	
22106 · ST Disability Insurance Payable	-179.45	
22107 · LT Disability Insurance Payable	-64.52	
Total 22100 · EMPLOYEE BENEFITS LIABILITIES		12,462.98
23000 · Other Current Liabilities		
23001 · Chapter Reimbursements Payable	5,148.80	
23010 · Escrow for/from Chapters	23,922.43	
24200 · Accrued PTO	15,861.32	
Total 23000 · Other Current Liabilities		44,932.55

Financial Information
(audited)

The Mended Hearts, Inc
Balance Sheet
As of December 31, 2020

	Dec 31, 20
25400 · SYNOVUS-Paycheck Protection Loa	111,215.00
25500 · Sales Tax Payable	12.20
Total Other Current Liabilities	219,089.27
Total Current Liabilities	219,114.27
Total Liabilities	219,114.27
Equity	
30000 · Opening Balance Equity	199,667.04
31300 · Perm. Restricted Net Assets	-29,019.01
32000 · Unrestricted Net Assets	557,501.38
Net Income	172,458.79
Total Equity	900,608.20
TOTAL LIABILITIES & EQUITY	1,119,722.47

"When we give cheerfully and accept gratefully, everyone is blessed."
– Maya Angelou

Nonprofit Excellence

The Mended Hearts, Inc. was recognized in 2020 for being an outstanding nonprofit organization.

PUTTING PATIENTS FIRST
National Health Council
Standards of Excellence Certification Program ®

BBB ACCREDITED CHARITY

GREATNONPROFITS 2020 TOP-RATED NONPROFIT
Volunteer. Donate. Review.

Heartbeat Awards 2020

- AIVA Communicator Awards - Award of Distinction for Nonprofit Marketing and Promotion - Heart beat Magazine (2020)
- AIVA Communicator Awards- Award of Excellence Winner- NASDAQ Video (2020)
- AIVA Communicator Awards- Award of Excellence in Writing - "Public Health Enemy #1: Loneliness (2020)
- APEX Award of Excellence- NASDAQ Video
- AIVA Communicator Award of Distinction. The April-June 2020 ("Rock Your Scar") in the Magazine, Non-Profit category

2020
Board of Directors

The Mended Hearts, Inc. Executive Committee

President and Board Chair, Ron Manriquez
Executive Vice-President, Robert Hoffman
Vice-President, Marvin Keyser
Vice-President of Mended *Little* Hearts, Liz Blumenfeld
Treasurer and Corporate Secretary, Al Voss
Executive Director, Ex-Officio, Andrea Baer, MS, BCPA

The Mended Hearts, Inc. Board of Directors

Jennifer Angelone
Kathy Boyd David
Catherine Lobien
Maryann Mayhood
Sharee McCoy
Daniel Moravec
Bruce Norris
Anna Olvera
Nicole Sanchez
Candida Schendel
Donnette Smith
Amanda Stewart
Marlyn Taylor
Mike Weber
Denise Duch Widzgowski

"The best way to find yourself is to lose yourself in the service of others."
Mahatma Gandhi

Our Partners

2020 Corporate Advisory Council Members

Abbott
Amarin
Amgen Cardiovascular
Astellas
Astra Zeneca
Bayer
Boehringer Ingelheim/Lilly
Boston Scientific
Bristol-Myers Squibb/Pfizer
Cytokinetics
Edwards Lifesciences
Esperion
Janssen Pharmaceuticals
Novartis
Novo Nordisk

Our Supporters

These companies and individuals graciously supported our mission with amounts over $2,500 in 2020

Abbott Laboratories
Alliance for Aging Research
Amarin Pharma, Incorporated
Amgen USA
Astellas Pharma US, Incorporated
AstraZeneca Pharmaceuticals
Bayer Foundation
Bayer Healthcare LLC
Boehringer Ingelheim Pharma, Inc
Bristol-Myers Squibb Company
Christmas, Charles & Vivian
Dailey, Mary
Dinsen, Jeff
Edwards Lifesciences Corporation
Edwards Lifesciences Foundation
Esperion Therapeutics, Inc.
Facebook Payments, Inc.
National Lipid Association
Janssen Pharmaceuticals, Inc.
Jazz Pharmaceuticals, Inc.
Medtronic, Inc.
Mended Hearts # 048
Merck & Co., Inc.
Mezzion
Milestone Pharmaceuticals USA, Inc.
MLH-Delaware
Novartis Pharmaceuticals
Novo Nordisk A/S
Novo Nordisk, Inc.
PAN Foundation
Pfizer Foundation
Pfizer, Incorporated
Prolacta BioScience, Inc.
Sanchez, Nicole
Sanofi Pasteur

2020 Staff

Executive Director
Andrea Baer, MS, BCPA

Director of Programs
Jodi Smith, Esq.

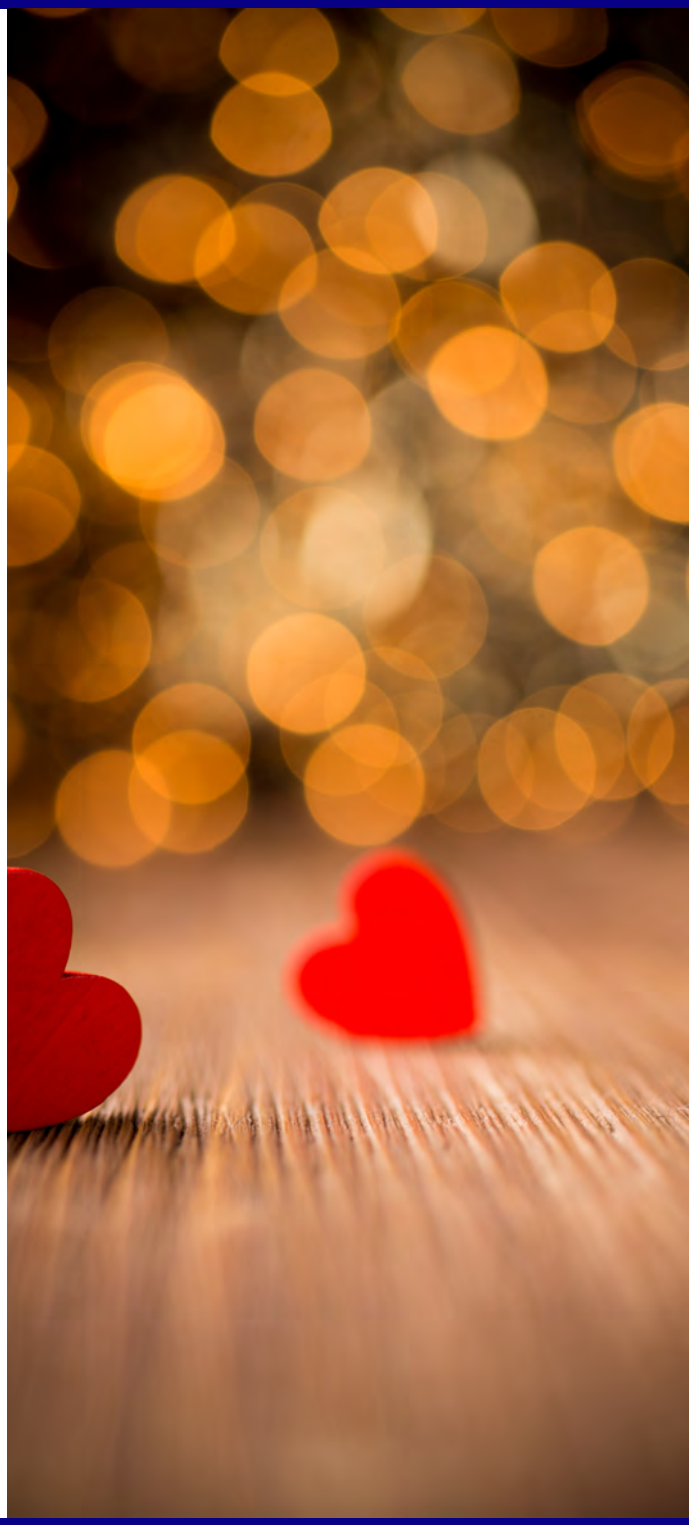
Communication and Field Services Manager
Mandy Sandkuhler

Membership Specialist
Lisa Goodman

Shipping and Inventory Specialist
George Humes

Accountant
Kristie Nattrass

Project Coordinator
Katrina Pierce



How You Can Help

Join us! - Join the largest cardiovascular peer-to-peer support organization and become a part of our family of support. Membership is free.

Donate to our mission! - Providing a tax deductible donation to our organization will allow us to reach more people in need.

Share your voice! - The power of a patient voice is critical. The more voices we have in our advocacy network, the greater the positive impact we can have.

How to Connect

Facebook
Mended Hearts - @themendedhearts
Mended Little Hearts - @mendedlittleheartsnational

Instagram
Mended Hearts - @themendedhearts
Mended Little Hearts - @mendedlittleheartsnational

In our Online Communities
connect.mendedhearts.org

HEARTLINE Connection
1-844-HEART-87

YouTube
Mended Hearts
Mended Little Hearts National

Twitter
Mended Hearts - @Mendedhearts
Mended Little Hearts - @MLH_CHD

Linkedin
Mended Hearts - @Mended Hearts
Mended Little Hearts - @Mended Little Hearts National Organization

Pinterest
Mended Little Hearts - @mlhnational

TikTok
mendedlittlehearts1

www.mendedhearts.org
www.mendedlittlehearts.org
www.myheartvisit.org

connect.mendedhearts.org

1-888-HEART-99
1-844-HEART-87

MHI International Headquarters & Resource Center
1500 Dawson Road
Albany, GA 31707

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Financial Information (audited)

ADDENDUM TO THE ANNUAL REPORT

For clarity

Revenue (income) Jan 1- Dec 31, 2020: $2,177,395 (as reported on the 2020 990)

Net Assets December 31, 2020: $1,342,855 (as reported on the 2020 990)